



More transparency and efficiency: innovations from MAN DigitalServices at the IAA Transportation

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- **MAN eTruck includes a MAN DigitalServices package with specific services at no extra cost as standard**
- **MAN SimplePay is the digital platform for efficient operating cost management**
- **Full cost transparency, reduced effort, contactless payment processing and faster processing in the event of a breakdown thanks to MAN SimplePay**
- **MAN Charge&Go is the solution for public charging**

MAN Truck & Bus
Dachauer Straße 667
D-80995 Munich

Should any questions arise,
please contact:
Thomas Pietsch
Phone: +49 89 1580-2001
Presse-man@man.eu
<https://press.mantruckandbus.com/>

MAN Truck & Bus is presenting two MAN DigitalServices highlights at the IAA Transportation 2024: With the purchase of a new MAN eTGX or eTGS, the customer receives a bundle of digital services for five years at no additional cost. The second new feature is the newly created MAN Simple Pay online platform, which customers can use to simplify their operating cost management regardless of the manufacturer.

With the integrated digital package, MAN Truck & Bus is helping its eTruck customers to get started with electromobility. Together with established services such as Geo, Timed, Compliant M and Perform, new services tailored to the requirements of electrically powered fleets such as MAN eManager and MAN SmartRoute are also part of this digital package. The MAN ServiceCare S service is free anyway and the MAN Driver App is available to download for free. In addition, the MAN Charge&Go charging service, which includes a charging card, can be booked free of charge. Charging costs are billed according to consumption.

MAN DigitalServices are perfectly harmonised with both diesel and electric technology. Existing services have been specifically expanded to include eTruck-specific functions. In addition, completely new solutions have been developed specifically for the requirements of electrically powered fleets. These include MAN eManager M, MAN Charge&Go and MAN SmartRoute.

The MAN eManager controls the charging management and preconditioning of the electric vehicles. It also offers additional functions for optimising

MAN Truck & Bus is one of Europe's leading commercial vehicle manufacturers and transport solution providers, with an annual revenue of about 14,8 billion euros (2023). The company's product portfolio includes vans, trucks, buses/coaches and diesel and gas engines along with services related to passenger and cargo transport. MAN Truck & Bus is a company of TRATON GROUP and employs approx. 33,000 people worldwide.

daily operation. These include access to battery-relevant data for detailed vehicle and battery monitoring. It is also possible to see which vehicles are on the route, travelling or stationary. Battery monitoring also includes data on daily charging and discharging processes, air conditioning, outside temperature and energy consumption, for example.

MAN SmartRoute helps customers to ensure that their eTrucks are always travelling on the most efficient route and that they head for the right charging station at the right time. An optimum route is continuously calculated based on individual parameters such as battery charge status, remaining range, public charging stations and traffic. If a parameter changes, MAN SmartRoute immediately suggests suitable alternatives. Relevant information is made available to both the driver in the vehicle's infotainment system and the dispatcher on the RIO platform in real time.

The MAN Charge&Go charging service is the eTruck-specific solution for public charging. The constantly growing Europe-wide MAN Charge&Go charging network is specially designed for commercial vehicles. Charging stations suitable for the route are suggested to the dispatcher via MAN SmartRoute. Drivers can view the charging points in the infotainment system in the vehicle and in the MAN Driver App. MAN Charge&Go customers can thus plan the charging of their vehicles, pay at the charging point and benefit from a consolidated invoice at the end of the month. The fleet manager gains greater transparency thanks to an easy-to-understand price structure and consolidated invoices. The tried-and-tested MAN Mobile24 support also provides round-the-clock assistance in the event of problems with the charging process. MAN Charge&Go works across all brands and is therefore also interesting for mixed fleets.

The aforementioned digital, electro-specific services will be available from mid-2025.

As a further highlight, the Munich-based commercial vehicle manufacturer is launching the new MAN SimplePay digital service on the market. MAN SimplePay supports fleet operators in creating transparency regarding the operating costs of the entire fleet. This will be made possible by digitally storing fuel and charging cards with MAN SimplePay and prioritising them for each vehicle. In the user-friendly overview on the RIO platform, the costs of daily operations for refuelling, parking and washing, for example, will come together in future and be displayed on a vehicle-specific basis - even for vehicles from other manufacturers. Fuel cards from UTA Edenred can currently be stored in MAN SimplePay. The MAN SimplePay partner network is being continuously expanded. The added value for customers: simplified cost control, reduced effort and easier recognition of potential savings.

Drivers will soon be able to use the MAN Driver App to find relevant points of interest such as petrol stations, car parks or car washes, book some of them and even carry out contactless transactions. This saves them a trip to the till. As an alternative to the MAN Driver App, MAN truck drivers will also be able to authorise fuel transactions via the media system in the vehicle, provided the truck is equipped with the appropriate telematics box and a suitable MAN media system. Contactless transactions will soon be possible at selected UTA Edenred acceptance points and require an internet connection.

The fleet manager can also use MAN SimplePay to book parking spaces for the driver and, in the near future, car washes, which the driver can then display. Another advantage of MAN SimplePay is the automatic release of costs in the event of a breakdown of between 1,500 and 5,000 euros, which can be stored in the platform. The cost release enables accelerated processing by MAN Mobile24.