



MAN Engines bundles service expertise in new Service Portal

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- **Central platform for information from the areas of service, network and after-sales**
- **Document database for engine documentation**
- **Engines for yachts, workboats and power generation covered**

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MAN Engines – the business unit of MAN Truck & Bus – has further developed its digital service offering and created a central platform for service and after-sales information with the new MAN Engines Service Portal. The portal is aimed at customers and partners from the fields of yacht and workboat propulsion as well as stationary energy generation and provides extensive, engine-specific information in one place.

The core of the MAN Engines Service Portal is a structured, engine-related documentation platform. Users can access the original documentation of their product based on the individual engine number and download it directly if necessary. This means that technical documents such as operating, maintenance and installation instructions are available at all times, with specific engine numbers and updated on a daily basis – regardless of whether they are engines for power generation or for yachts and workboats.

The portal is consistently geared towards service and after-sales requirements. In addition to the technical documentation, users have access to other service-relevant content such as current service information, fuel recommendations and information on professional diagnostics based on MAN-CATS technology, which is used worldwide in the MAN service network for professional fault diagnosis, analysis and documentation of MAN engines. The range of products and services is

MAN Truck & Bus is one of Europe's leading commercial vehicle manufacturers and providers of transport solutions with an annual sales revenue of around 14.1 billion euros (2025). The company's product portfolio includes trucks, buses and coaches with diesel and zero-emission drives, vans, diesel and gas engines along with services related to passenger and cargo transport. MAN Truck & Bus is a company of TRATON GROUP and employs some 32,000 people worldwide.



supplemented by transparent information on warranty extensions, training courses for service personnel and the latest news from the MAN Engines environment. All content is continuously maintained and gradually expanded to digitally accompany the entire life cycle of an engine.

A central feature of the MAN Engines Service Portal is the role-based access logic. Depending on the user group – such as end customers, importers or service networks – content and applications are visible differently. This ensures that each target group receives exactly the information that is relevant to its respective use case without overwhelming users with an oversupply. Parts of the portal are only available to registered and authorized users, whereby individual content may be subject to a fee.

For operators and service partners, the new portal means one thing above all: more transparency, faster access to information and a significant simplification of everyday service. Differences between the delivery condition and the current status of an engine can be clearly traced, documents no longer have to be searched for via different systems, and technical information is available in a standardized form worldwide.

"With the MAN Engines Service Portal, we are for the first time consistently bundling our service know-how on a common platform for all areas of application," says Jürgen Haberland, Head of Services & Network at MAN Engines. "This gives our customers and partners direct, structured access to exactly the information they need for efficient operation, safe maintenance and fast service of their engines."

With the MAN Engines Service Portal, MAN Engines is building on an already well-established and far-reaching physical service network. With the new virtual hub, MAN Engines is strengthening its virtual service infrastructure and creating a uniform platform for different application worlds. The platform forms the digital backbone for even closer and more professional cooperation with partners and service organizations worldwide – and sustainably strengthens service quality across all application areas. Customers benefit from clear processes, reliable data and significantly

improved availability of service-relevant information – across all market segments.

The MAN Engines Service Portal can now be accessed centrally via the QR code (if available) on the emission type plate on current engines or directly under <https://manserviceportal.eu>.

Images:



MAN Engines is now expanding its comprehensive stationary service network into the digital world with the MAN Engines Service Portal.

MAN Service Portal

DASHBOARD WORKSHOP INFORMATION PRODUCT LAUNCH DIAGNOSTIC SERVICE PRODUCTS SERVICE QUALITY PARTS AND ACCESSORIES

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 Engine-specific information	 Proactive maintenance and repair management	 Service information	 Truck and bus service literature	 VAN service literature	 Spare parts
 Dealership maintenance	 Technical drawings	 Parts Availability Request	 Credit note printing	 Training portal	 Group Retail Portal
 Technical Support Country	 Spare parts support workshop	 Spare parts support country	 Workshop info pool	 EU regulations	

The MAN Engines Service Portal is the digital hub for all service and after-sales topics such as operating and maintenance manuals, fuel databases and service information.